
Report To: Inverclyde Integration Joint Board **Date:** 8 November 2016

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Inverclyde Health & Social Care
Partnership (HSCP) **Report No:**
IJB/58/2016/HW

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Subject: CHIEF OFFICER'S REPORT

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Integration Joint Board on a number of workstreams that are currently underway.

2.0 SUMMARY

- 2.1 As we move forward, there are a number of issues or business items or workstreams that the IJB will want to be aware of, that perhaps do not require a full IJB Report. IJB members can of course ask that more detailed reports are developed in relation to any of the topics covered. This paper provides a brief summary of such workstreams that are currently or soon to be live.

3.0 RECOMMENDATION

- 3.1 That the Integration Joint Board notes the Chief Officer's Report and advises the Chief Officer if any further information is required.

Brian Moore
Corporate Director (Chief Officer)
Inverclyde Health & Social Care Partnership

4.0 BACKGROUND

4.1 This report highlights workstreams that IJB Members should be alert to.

Branch Closure of Burns Road Practice

4.2 Doctors Foster and Crawford's Burns Road branch surgery has been in operation for many years. However, the branch surgery is no longer fit for purpose to provide modern medical care. There are significant physical access and egress issues to the building, issues relating to use of facilities, patient confidentiality and staff safety. A public consultation on the proposed closure was undertaken in July 2016. This work has now been concluded and the closure was approved.

Continuity of Service

4.3 Doctors Foster and Crawford currently have two practice locations, one at Burns Road and the other within Greenock Health Centre. Therefore the practice premises will combine and be located at the health centre and will subsequently move to the new planned Greenock Health and Care Centre when it is built.

4.4 The Burns Road surgery is proposed to close for the final time on Friday 25th November 2016 and the practice will begin offering all its services from Greenock Health Centre on Monday 28th November 2016

New Greenock Health and Care Centre

4.5 The new Greenock Health and Care Centre is regarded as hugely significant for the local population we serve, as the existing health centre facilities are old and unfit for purpose in meeting the changing needs of patients and service users in the years ahead.

4.6 Through the project board and delivery group we have arranged Stakeholder Engagement Sessions to allow staff and community representatives to engage with the planning and design stage and influence what success might look like for a new health and care centre. These sessions have thus far allowed us to visit other health and care centres across Scotland looking at the adjacencies and zoning arrangements for new ways of working along with modernised technology. A future engagement session will involve the architects presenting proposed design options of what the building may look like on the site.

4.7 As part of the planning stage we have established an Arts and Environment Group. The group involves staff and community representatives to:

- Be proactive and supportive with arts and health communication initiatives;
- Enhance the health centre environment;
- Build relationships and involve the local community, staff, patients and their families;
- Green the healthcare environment with inclusion of living plants and involvements in landscaping (where appropriate);
- Provide a strategic direction in relation to arts and ongoing creative and performing arts activity influencing health and wellbeing at the new Greenock Health and Care Centre.

4.8 The project programme dates for the new health and care centre are detailed in the table below:

Outline Business Case	Full Business Case	Financial Close	Construction	Completion
Early 2017	October 2017	December 2017	March 2018	July 2019

4.9 HSCP Staff Awards 2016

4.9.1 Nominations were sought over the summer for the Annual Staff Awards, with categories including:

- Our Culture/Service Users;
- Our People;
- Our Leaders;
- Our Resources and;
- Our Culture

The judging panel, including the HSCP Chair, Staff Side representation and local management, selected winners from a competitive field.

4.9.2 A local event will take place at the end of October, to which all nominees and their managers have been invited, and where the category winners will be announced.

4.9.3 The NHSGGC Celebrating Success event is planned for 7th November 2016, at which the overall winners from all Partnerships and Directorates will be revealed.

4.9.4 The Criminal Justice Prison Based Social Work Team has been shortlisted for The Herald Society Awards 2016, in the Herald Society Team Award category. The winner will be announced at an awards ceremony to be held on 2nd November.

4.10 Carers Strategy Consultation

4.10.1 The latest draft Carers Strategy has been reviewed by the Strategic Planning Group and is currently out to Inverclyde stakeholders in a consultation. IJB Members will be presented with a revised version of the strategy for approval, once consultation is complete and all relevant comments have been considered.

4.11 Jacqueline Coyle, Inverclyde HSCP/Macmillan Welfare Rights Officer has made it through to the final short-list of the prestigious UK Macmillan Excellence Awards 2016. Jacqueline was nominated by the Associate Macmillan Development Manager covering Scotland in recognition of Jacqueline's '*hard work and commitment in providing such an excellent service.*' Jacqueline is nominated in the Service Improvement Excellence category that celebrates people whose vision and commitment have led to tangible, lasting improvements in the quality of services offered to people with cancer. IJB members might wish to offer their congratulations to Jacqueline on making the short-list and best of luck when the overall winner is announced at the Macmillan Excellence awards ceremony that is being held in Birmingham on November 17th.

5.0 PROPOSALS

5.1 The content of this report is for noting only, and to ensure that IJB Members are informed about the business of the HSCP.

6.0 IMPLICATIONS

Finance:

6.1 There are no financial implications in respect of this report.

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments
N/A					

6.2 **Legal:**

There are no legal implications in respect of this report.

6.3 **Human Resources:**

There are no human resources implications in respect of this report.

6.4 **Equalities:**

Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
✓	NO - This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or Strategy. Therefore, no Equality Impact Assessment is required.

6.4.1 **How does this report address our Equality Outcomes.?**

6.4.1.1 **People, including individuals from the protected characteristic groups, can access HSCP services.**

Closing the Burns Road practice because of access and egress issues demonstrates commitment to improve the opportunities for medical care and treatment for all patients, including those with protected characteristics.

The Health and Care Centre will enable better access to HSCP services and navigation around the environment by making use of bespoke signage designed by patients and service users and staff.

6.4.1.2 **Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.**

With regard to Burns Road, relocation to Greenock Health Centre addresses the

physical barriers of accessing the Burns Road premises. Barriers are significantly reduced and safety increased with the move to the existing current Greenock Health Centre site and thereafter within the new Health and Care Centre.

6.4.1.3 People with protected characteristics feel safe within their communities.

N/A

6.4.1.4 People with protected characteristics feel included in the planning and developing of services.

A public consultation was undertaken in July 2016 for patients, professionals and the public to have their views known around the Burns Road Surgery closure.

Active and ongoing collaboration, involvement and consultation with individual patient / service users, advisory groups and communities is at the centre of the development plans for the new Greenock Health and Care Centre.

6.4.1.5 HSCP staff understand the needs of people with different protected characteristics and promote diversity in the work that they do.

N/A

6.4.1.6 Opportunities to support Learning Disability service users experiencing gender based violence are maximised.

N/A

6.4.1.7 Positive attitudes towards the resettled refugee community in Inverclyde are promoted.

N/A

CLINICAL OR CARE GOVERNANCE IMPLICATIONS

6.5 There are no clinical or care governance issues within this report.

6.6 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

6.6.1 People are able to look after and improve their own health and wellbeing and live in good health for longer.

Access to more modern facilities and resources at the Greenock Health Centre site will enhance the quality of patient's health by supportive sign-posting to community resources, groups and self-management skills.

6.6.2 People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

N/A

6.6.3 People who use health and social care services have positive experiences of those services, and have their dignity respected.

Consideration of patient confidentiality was a primary focus for the decision to transfer the Burns Road practice to the Health Centre to assure the protection of patient dignity

and right to privacy.

6.6.4 Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.

The transfer of the Burns Road practice will enhance the patient experience by making use of modern medical services in a centralised location.

6.6.5 Health and social care services contribute to reducing health inequalities.

With regard to Burns Road, relocation to Greenock Health Centre addresses the physical barriers of accessing the Burns Road premises. Barriers are significantly reduced and safety increased with the move to the existing current Greenock Health Centre site and thereafter within the new Health and Care Centre.

6.6.6 People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.

The Carers Strategy has this outcome as a central theme throughout.

6.6.7 People using health and social care services are safe from harm.

People with protected characteristics will have better opportunities to meet with their GP in private when necessary.

6.6.8 People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.

The 2016 staff awards recognise HSCP staff achievements, innovation, hard work and positive commitment to the people who use our services.

7.0 CONSULTATION

7.1 This report has been prepared by the Chief Officer, Inverclyde Health and Social Care Partnership (HSCP) after due consultation with relevant senior officers in the HSCP.

8.0 LIST OF BACKGROUND PAPERS

8.1 None